

[Review Form 2](#)

Book Name:	Business, Management and Economics: Research Progress
Manuscript Number:	Ms_BPR_3657
Title of the Manuscript:	The Perceived Attitude of Bank Customers towards the Intention to Use Digital Banking in Malaysia
Type of the Article	Book chapter

PART 1: Review Comments

Compulsory REVISION comments	Reviewer's comment	Author's Feedback <i>(Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Please write a few sentences regarding the importance of this manuscript for the scientific community. Why do you like (or dislike) this manuscript? A minimum of 3-4 sentences may be required for this part.	The manuscript has insignificant contribution to the scientific community.	
Is the title of the article suitable? (If not please suggest an alternative title)	The title of the article is suitable	
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	The abstract of the article is not comprehensive because it ignores target population, sample size and major findings as well as policy implication of the study. In addition, using future tense while writing the abstract is not appropriate since the study is already completed.	
Are subsections and structure of the manuscript appropriate?	Appropriate	
Please write a few sentences regarding the scientific correctness of this manuscript. Why do you think that this manuscript is scientifically robust and technically sound? A minimum of 3-4 sentences may be required for this part.	Some how it is correct but the manuscript ignores explaining the target population of the study, the sample size of the study, related major theories in the area as well as the discussion part totally ignores supporting the discssion using both empirical and theoretical literatures. In addition, the sources for each table and figure are not mentioned	
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.	Sufficient but best to include recent literatures (such as 2022, 2023 and 2024)	
Minor REVISION comments Is the language/English quality of the article suitable for scholarly communications?	It is good but needs grammatical revision (for example: the sentence, The data were analysed using partial least squares structural equation modelling, and SmartPLS 3 was used to analyse reliability, validity, and hypothesis testing data, in the abstact part is not grammatically correct).	
Optional/General comments		

PART 2:

	Reviewer's comment	Author's comment <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

Reviewer Details:

Name:	Beza Muche Teka
Department, University & Country	Debre Markos University, Ethiopia