

[Review Form 3](#)

Book Name:	Science and Technology: Developments and Applications
Manuscript Number:	Ms_BPR_4007
Title of the Manuscript:	ASSESSMENT OF THE SATISFACTION WITH ELECTRONIC PUBLIC ADMINISTRATION IN THE CONTEXT OF DIGITAL TRANSFORMATION
Type of the Article	Book chapter

PART 1: Comments

	Reviewer's comment	Author's Feedback <i>(Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Please write a few sentences regarding the importance of this manuscript for the scientific community. A minimum of 3-4 sentences may be required for this part.	The survey methodology consisted of two parts. The First part was realised due to the primary research represented by the citizens of the Slovak Republic aged 18 to 65 years using e-Government services. The survey involved 423 respondents. Second part of the survey involved the Evaluation of the American Customer Satisfaction Index.	
Is the title of the article suitable? (If not please suggest an alternative title)	Yes, ASSESSMENT OF THE SATISFACTION WITH ELECTRONIC PUBLIC ADMINISTRATION IN THE CONTEXT OF DIGITAL TRANSFORMATION	
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	Yes	
Is the manuscript scientifically, correct? Please write here.	Yes	
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.	Yes	
Is the language/English quality of the article suitable for scholarly communications?	Yes	
<u>Optional/General</u> comments		

PART 2:

	<u>Reviewer's comment</u>	<u>Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</u>
<u>Are there ethical issues in this manuscript?</u>	<u>(If yes, Kindly please write down the ethical issues here in details)</u>	

Reviewer Details:

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