

[Review Form3](#)

Book Name:	Business, Management and Economics: Research Progress
Manuscript Number:	Ms_BPR_4006
Title of the Manuscript:	Effect of Mobile Banking towards Financial Inclusion: A Study in the District of Darjeeling
Type of the Article	Book chapter

PART 1: Comments

	Reviewer's comment	Author's Feedback <i>(Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
<p>Please write a few sentences regarding the importance of this manuscript for the scientific community. A minimum of 3-4 sentences may be required for this part.</p>	<p>The paper "Effect of Mobile Banking towards Financial Inclusion: A Study in the District of Darjeeling" is a very useful research in which the impact of the effect of mobile banking services on financial inclusion is analysed and evaluated: a study in the Darjeeling district, India.</p> <p>The paper is important for the scientific community, but also for practitioners because it could help design directions of action in research and practice in particular, regarding the analysis of the impact of the effect of mobile banking on financial inclusion: a study in the Darjeeling district, India.</p> <p>I mention that the topic is of great importance because through such research many opportunities for growth, development and improvement of businesses can be offered, including by studying the impact of the effect of mobile banking services on financial inclusion: a study in Darjeeling district, India.</p> <p>The title of the paper is appropriate to the research carried out because the paper analyses the impact of the effect of mobile banking on financial inclusion: a study in Darjeeling district, India.</p> <p>The abstract of the paper points out some elements of the research carried out, regarding the impact of the effect of mobile banking services on financial inclusion: a study in Darjeeling district, India.</p> <p>The overall objective of the research is to assess the impact of the analysis of the effect of mobile banking on financial inclusion in Darjeeling district, West Bengal, India.</p> <p>The research reveals the importance of the topic and considers the analysis by carefully examining three hypotheses 1: There is no significant relationship between the reason for the adoption of mobile banking services and the satisfaction of mobile banking users, 2: There is no significant relationship between the customer-satisfying mobile banking features and the satisfaction of mobile banking users. 3: There is no significant difference between mobile banking user satisfaction and mobile banking assistance in financial inclusion.</p> <p>The structure of the paper and its subsections are not in a sequential sequence and lead to the presentation of the research results.</p> <p>The study was based on a series of own analyses based on the specialized literature, and during the scientific approach, the opinions of analysts, researchers, experts and professionals in the field were called upon and important approaches from the literature specific to the field were indicated, respectively there are references and appropriate bibliographic sources.</p> <p>The research relied on appropriate data collection and analysis methods, revealing that mobile banking users are younger customers rather than older customers. It is proposed that older people be encouraged and trained on the efficiency and facilities available within the mobile banking service.</p> <p>Therefore, the research carried out is one that contributes significantly to the field of knowledge, especially by the fact that mobile banking users are satisfied with the service facilities. This will encourage more potential users to use mobile banking. Ultimately, it will help banks achieve greater financial inclusion in India.</p> <p>We encourage the support that the increased use of mobile banking will lead to greater achievement of financial inclusion in India through the Indian banking sector.</p>	

Review Form3

Is the title of the article suitable? (If not please suggest an alternative title)		
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.		
Is the manuscript scientifically, correct? Please write here.		
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form. =		
Is the language/English quality of the article suitable for scholarly communications?		
<u>Optional/General</u> comments		

PART 2:

	<u>Reviewer's comment</u>	<u>Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</u>
<u>Are there ethical issues in this manuscript?</u>	<u>(If yes, Kindly please write down the ethical issues here in details)</u>	

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