# ReviewForm3

BookName:	Business, Managementand Economics: Research Progress
ManuscriptNumber:	Ms_BPR_4006
Titleof the Manuscript:	EffectofMobileBankingtowardsFinancialInclusion:AStudyin theDistrictofDarjeeling
TypeoftheArticle	Bookchapter

### PART1: Comments

	Reviewer'scomment	Author'sFeedback(Pleasecorrectthemanuscriptandhighlightthatpartin themanuscript.ltismandatorythatauthorsshouldwritehis/herfeedback here)
Please write a few sentences regarding the importance of this manuscript for the scientific community. A minimumof3-4sentencesmayberequiredforthispart.	Topicisgood	
Isthetitleofthearticlesuitable? (Ifnotpleasesuggestanalternativetitle)	Titleisattractivebutdataisnotsufficient ItismorefocusedonAdoptionandSatisfactionofusersinsteadtofinancialInclusion	
Is the abstract of the article comprehensive? Do you suggesttheaddition(ordeletion)ofsomepointsinthi s section? Please write your suggestions here.	MorefocusonFinancialInclusionisnecessary IfitisnecessarytoaddAdoption,SatisfactionalongwithFinancialinclusionitshouldbeclarified,wh y it is necessary. Give exact link between the aspects Actually,satisfactionofMobileBankingusersisresultsofServiceQualityofMobileBankingService s. Servperf, Servqual, eBankQual these scales can be used.	
Isthemanuscriptscientifically,correct?Pleasewrite here.	Notappropriate	

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Arethereferencessufficientandrecent?Ifyouhave suggestions of additional references, please mention them in the review form.	RechecktheFindings-weatheritisfindingsorProfileoftherespondents	
Isthelanguage/Englishqualityofthearticlesuitable for scholarly communications?		
Optional/General comments	Moreclarificationrequired (howitis?) H1:Thereisnosignificantrelationbetweenreasonforadoptionofmobilebankingandsatisfaction of the users of mobile banking. Samplesizeisnotappropriate(130)	

# PART 2:

		Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	

### **Reviewer Details:**

Name:	Vijay Maruti Kumbhar
Department, University & Country	India

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