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| Book Name: | [**Business, Management and Economics: Research Progress**](https://www.bookpi.org/bookstore/product/business-management-and-economics-research-progress-vol-1/) |
| Manuscript Number: | **Ms\_BPR\_3466** |
| Title of the Manuscript: | **Cultivating Inclusivity: A Comprehensive Study of Diversity, Inclusion Initiatives and Employee Satisfaction** |
| Type of the Article | **Book Chapter** |

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| PART 1: Review Comments | | |
| Compulsory REVISION comments | Reviewer’s comment | Author’s Feedback *(Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)* |
| **Please write a few sentences regarding the importance of this manuscript for the scientific community. Why do you like (or dislike) this manuscript? A minimum of 3-4 sentences may be required for this part.** | **Diversity and Inclusion is an important concpt in the contemporary world where we live in a globalized village. Many people come from different backgrounds and it is crucial to have a open minded diversed working places to enhance the customer satisfaction. It is believed that employees are the first customers, so treating them equally is significant in the 21st century. However, this article lacks strategy just mentions about training and awareness but does not say how training and awareness can foster an inclusive environment and I would strongly recommend to find other strategies too and draw a case example, where you can get secondary and primary data.** |  |
| **Is the title of the article suitable?**  **(If not please suggest an alternative title)** | **Yes, the title is sufficient and enough and however, I am confused why it says a comprehensive study but does not have case study or application and draw examples from a case study. What I see lot of theoretical concepts.** |  |
| Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here. | **I would suggest to give a clearer thesis statement to provide the reader the aspects that would be covered.** |  |
| **Are subsections and structure of the manuscript appropriate?** | **You have written valuable insights about diversity, inclusion initiatives and employee satisfaction, but I would recommend you to provide a case study, because the topic says a comprehensive study of fiversity, inclusion initiatives and employee satisfaction and apply diversity and inclusion concept. Further, the paragraphs are too large try to divide them further.** |  |
| **Please write a few sentences regarding the scientific correctness of this manuscript. Why do you think that this manuscript is scientifically robust and technically sound? A minimum of 3-4 sentences may be required for this part.** | **It covers the good connection between organizational commitment to diversity and inclusion, provides a great approach on employee satisfaction and workplace dynamics.** |  |
| **Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.**  **-** | **Yes, give your intext reference a look it needs to be polished and I see some inconsistency.** |  |
| Minor REVISION commentsIs the language/English quality of the article suitable for scholarly communications? | There are minor spelling errors in the organizational commitment to diverisity and inclusion, diversiy, engagement, commitment, customers, and the references are in blue in the subtopic, please give it a look. |  |
| Optional/General comments | Title the diagram in the discussion, find a case study to apply to your findings and abstract needs to have a clearer statement |  |

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| **PART 2:** | | |
|  | **Reviewer’s comment** | **Author’s comment** *(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)* |
| **Are there ethical issues in this manuscript?** | *(If yes, Kindly please write down the ethical issues here in details)* |  |

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| **Reviewer Details:** | |
| Name: | **Kividi Koralage** |
| Department, University & Country | **UK** |